

# The Educational Psychology Team Telephone Consultation Line



We form part of the **Psychology and Well-being Service**, located within Inclusion and Early Intervention at the States of Jersey. We maintain regular links with SENCOs in our link schools and work with staff, young people and others to reduce barriers to inclusion and to enable adults to develop their understanding of special needs and awareness of best practice. Our team are keen to offer informal consultations each week to anyone who wishes to raise queries/ issues with an educational psychologist, including professionals, young people and families.

## What is the purpose?

We wish to offer easy, regular access to the educational psychology team. You are welcome to contact us informally to discuss any concerns relating to young people's development and special needs, e.g. learning, social-emotional, behavioural, etc. We will problem solve and share ideas and may also signpost you to information and/or approaches that also help.



## When to consult?

The focus of consultation will be school related problems and can be about the individual, group or organisation. We aim to discuss concerns at an early stage, where the young person may have mild to moderate needs but who are unlikely to be referred to an EP at this stage. This consultation will be informal and aims to be a conversation that will make a positive difference.

## How to access the consultation line:

You are welcome to seek a general consultation, where you do not share the name of the young person, but you will require explicit, informed consent from someone with PR if you need to specify a name.  
(NB Request for Intervention by an EP can only be actioned by a school.)



# 07797 913411

Operated on Wednesdays, between 12.30 and 15.30 (term time only)